

## BELLSOUTH ORDERING GUIDELINE COMPARISON UNE-Platform

Three documents are published for ordering port/loop combinations:

- BellSouth Manual Ordering Guidelines (BellSouth's Web Page-posted 4/98)
- BellSouth Port/Loop Combination Ordering Requirements (Eddie English document)
- BellSouth Local Exchange Ordering (LEO) Guide (BellSouth's Web Page-posted 10/97)

### Assumptions

- UNE-P (Port/Loop Combo) is not addressed in BellSouth's documented guidelines. Until requirements and business rules are included in BellSouth's documentation, AT&T will make best guesses as to what BellSouth needs/requires on the order.
- BellSouth requires CLECs to place selective routing codes on individual orders in order to have operator services or directory assistance routed to a platform other than BellSouth's. On the most recent Port Addendum Form, the Selective Routing Code field has been removed. Assuming that BellSouth still needs this information on the order, AT&T will place the USOC in the Feature field.
- Although BellSouth's manual guidelines state that the LCCA field is required, per Valerie Gray's e-mail to Jill Williamson dated April 28, 1998, AT&T is not required to populate this field on a UNE Platform order.
- Also per Valerie's message mentioned above, when AT&T migrates a line from BellSouth, in order to migrate the directory listing – as is, AT&T will use the value of "A" (new account) in the ACT field.

Document	Field	Requirement	Comments
<b>Local Service Request (LSR) Form</b>			
Manual Guidelines Eddie English Doc. LEO Guide	AN	Not Applicable Conditional Not shown as a field	Condition not addressed
Manual Guidelines Eddie English Doc. LEO Guide	ATN	Required Conditional Not shown as a field	Condition not addressed
Manual Guidelines Eddie English Doc. LEO Guide	PROJECT	Conditional Not addressed Optional	Required on UNE requests
Manual Guidelines Eddie English Doc. LEO Guide	REQTYP	Port/Loop not an option "M" only on manual test Port/Loop not an option	
Manual Guidelines Eddie English Doc. LEO Guide	ACT	Conversion as is-Resale only Business rules not addressed Conversion as is not restricted	As specified for facility based
Manual Guidelines Eddie English Doc. LEO Guide	TOS	3 characters 3 <sup>rd</sup> character must be "M" 2 characters	3 <sup>rd</sup> =measured or flat rated Must always be measured Measured/flat not required
Manual Guidelines Eddie English Doc. LEO Guide	TE	Required Required Conditional	BST does not need in Issue 7
Manual Guidelines Eddie English Doc. LEO Guide	IMPCON	Conditional Not addressed Optional	
<b>End-User Information (EU) Form</b>			
Manual Guidelines Eddie English Doc.	AN	Not Applicable Conditional	Condition not addressed

Document	Field	Requirement	Comments
LEO Guide		Not shown as a field	
Manual Guidelines Eddie English Doc. LEO Guide	ATN	Required Conditional Not shown as a field	Condition not addressed
Manual Guidelines Eddie English Doc. LEO Guide	IWO	Conditional Not addressed Optional	Allowed only on resale orders No restrictions on order types
Manual Guidelines Eddie English Doc. LEO Guide	LOCBAN	Deleted in this version Not addressed Required	
<b>Port Service (PS) Form</b>			
Manual Guidelines Eddie English Doc. LEO Guide	AN	Not Applicable Conditional Not shown as a field	Condition not addressed
Manual Guidelines Eddie English Doc. LEO Guide	ATN	Required Conditional Not shown as a field	Condition not addressed
Manual Guidelines Eddie English Doc. LEO Guide	HA (Hunting)	Optional Not addressed Refers user to resale form	ID's Hunt Group activity Use feature fields to order
Manual Guidelines Eddie English Doc. LEO Guide	HNTYP	Optional Not addressed Refers user to resale form	ID's Hunt Group activity Use feature fields to order
Manual Guidelines Eddie English Doc. LEO Guide	HUNT SEQ	Optional Not addressed Refers user to resale form	ID's Hunt Group activity Use feature fields to order
Manual Guidelines Eddie English Doc. LEO Guide	LNA	Conversion as is not an option Business rules not stated Conversion as is is an option	
Manual Guidelines Eddie English Doc. LEO Guide	PIC	Required Required Required on New/Migrations	Otherwise, optional
Manual Guidelines Eddie English Doc. LEO Guide	LPIC	Required Required Required on New/Migrations	No state restrictions No state restrictions Prohibited outside GA/KY/FL
Manual Guidelines Eddie English Doc. LEO Guide	PORTTYP	Conditional Required Not shown as a field	Required on new/migrations
Manual Guidelines Eddie English Doc. LEO Guide	LNECLSSVC	Not shown as a field Not addressed Not shown as a field	BellSouth stated that it requires this on UNE-P EDI orders. It is currently only found on the resale form.
<b>BellSouth Port Service Addendum Form (Form not part of OBF Guidelines)</b>			
Manual Guidelines Eddie English Doc. LEO Guide	DA BRAND	Required Required Not shown as a field	
Manual Guidelines Eddie English Doc. LEO Guide	DACC	Conditional Not addressed Not shown as a field	Required when DA BRAND is populated
Manual Guidelines Eddie English Doc. LEO Guide	OS BRAND	Required Required Not shown as a field	

Document	Field	Requirement	Comments
<b>Directory Listing Request (DLR) Form (BST does not follow OBF guidelines)</b>			
Manual Guidelines Eddie English Doc. LEO Guide	AN	Not Applicable Conditional Not shown as a field	Condition not addressed
Manual Guidelines Eddie English Doc. LEO Guide	ATN	Required Conditional Not shown as a field	Condition not addressed
Manual Guidelines Eddie English Doc. LEO Guide	Stand Alone Request Section	For stand alone DL only Not shown in document Not shown in document	
Manual Guidelines Eddie English Doc. LEO Guide	ACT	Optional (2 options) Required Not shown as a field	New listing or Delete listing
Manual Guidelines Eddie English Doc. LEO Guide	Telephone Number	Conditional Required Not shown as a field	Required when ACT populated
Manual Guidelines Eddie English Doc. LEO Guide	Listing Type	Conditional Required	Required when ACT populated
	LIST	Required/Conditional/Prohibit	Depends on order type
NOTE: LEO Guide states that when ordering manually, populate listing information in remarks section of Directory Listing Form.			
Manual Guidelines Eddie English Doc. LEO Guide	Listed Name	Conditional Required	Required when ACT populated
	LN	Required/Optional/Prohibited	Depends on order type

Document	Field	Requirement	Comments
Manual Guidelines Eddie English Doc. LEO Guide	LIDB	Not addressed Not addressed Not shown as a field	On test order, LCSC told AT&T this was a required field when OS BRAND was populated.
Manual Guidelines Eddie English Doc. LEO Guide	LCCA	Required Not addressed Not shown as a field	Local Customer Collocation Address

# **ATTACHMENT 18**



Jill R. Williamson  
Local Services Program Manager

Room 12255  
Promenade I  
1200 Peachtree St. NE  
Atlanta, GA 30309  
404 810-8562

June 24, 1998

Ms. Valerie Gray  
BellSouth Interconnection Services  
1960 West Exchange Place  
Suite 200  
Tucker, Georgia 30084

Valerie,

As you are well aware, we have been attempting to resolve the issue over BellSouth's requirement that AT&T send an ADL FID on new and migration orders since AT&T was first informed of this requirement on May 6 when orders were rejected. The issue has yet to be resolved and in fact, BellSouth has been unwilling to openly discuss the facts surrounding when this requirement was adopted and why it is appropriate for BellSouth to require a competitor to question a customer about services BellSouth provides to that customer. Until recently, BellSouth was adamant that the ADL FID had always been a requirement; however, based on conversations with Gloria Burr, yourself and Tom Roberts (Instructor for BellSouth's UNE CLEC Class), it is apparent that BellSouth did not implement this requirement until March of this year. BellSouth failed to provide any prior notice to AT&T of this significant change in operations support systems, which certainly would likely affect the success of future orders to pass through BellSouth's systems. BellSouth has an obligation under its Interconnection Agreements with AT&T to provide notices of such operational changes; without such notices, and an opportunity to make whatever changes are necessary in our systems to accommodate such changes, BellSouth's operations support systems are useless if orders cannot pass through. BellSouth must provide notice of such critical changes.

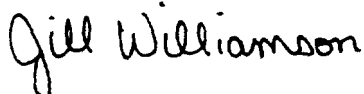
The concerns around this issue go much deeper than the mere fact that BellSouth is adding another ordering requirement. The ADL FID requirement was not discussed during the BellSouth/AT&T EDI Issue 7.0 negotiations; therefore, AT&T did not implement this requirement when coding its systems, nor did we send this FID when testing consumer resale orders over the interface in February and March of this year. For AT&T to accommodate BellSouth's systems requirements, AT&T must make modifications in its systems. BellSouth provided no notification of this change, but rather allowed us to "discover" the new requirement by rejecting orders. AT&T cannot possibly operationalize an ordering process when BellSouth continues to change the requirements without notification, consultations and agreement from AT&T.

It appears that the only way our testing will resume is for AT&T to re-program its' systems to send the ADL FID. Because we do not always know if a customer has an existing line in their home, and we refuse to enter into discussions with customers about a competitor's services, we will make changes to our systems to send the ADL FID on all new and migration orders.

I would also like to recap the other changes we are making to our systems to accommodate changes in BellSouth's systems or oral clarifications we have received as to how to place orders. I would reiterate that the lack of written ordering guidelines and an orderly process to accommodate BellSouth changes to those guidelines continues to hamper our ability to use BellSouth's systems and make appropriate capabilities in our systems.

- **Class of Service USOC** – BellSouth has requested that AT&T send a COS USOC of UEPRX in Kentucky and Florida. AT&T will comply.
- **Inside Wire Due Dates/Times** – BellSouth requires that the DFDT field be populated when the order includes Inside Wire. AT&T will send the DFDT field on all EDI orders which include Inside Wire. (APPTIME field applies for manual orders)
- \* ▪ **Inside Wire Appointment Times** – BellSouth states that appointments for Inside Wire may be scheduled for Monday – Saturday, between 8:00 am and 6:00 pm. The requested time can be either a range of time or a specific time, whichever the CLEC desires. However, BellSouth will not guarantee an appointment. It is still unclear to AT&T how BellSouth expects AT&T to schedule the appointments with its' end-users.
- **Jack Fields** – BellSouth requires that the type of jack be specified when the order includes Inside Wire. For EDI orders, this will be accomplished by sending the type of jack in the feature field. For manual orders, AT&T will populate the jack fields when ordering Inside Wire.
- **Random Carriage Returns** – When BellSouth sends a response on an order, i.e., 997, 855, it contains random carriage returns, making it impossible for AT&T to process the data. AT&T has attempted to work with both BellSouth and Harbinger on this issue, but has received little cooperation. This issue must be resolved prior to our sending additional orders.

This list covers the most recent changes we have uncovered by placing orders in the absence of written ordering guidelines. I reiterate my request that BellSouth issue such written guidelines so that we have documented procedures upon which we can rely. Without such written procedures, I am concerned that more new requirements or changed procedures will crop up. If any of these changes I have described above are incorrect, please notify me immediately so that the appropriate changes can be made prior to our re-sending orders.



Jill Williamson

Cc: J. Burriss  
P. Nelson  
J. Hill

# ATTACHMENT 19



**BellSouth Interconnection Services**

675 West Peachtree Street  
Atlanta, Georgia 30375

**Customer Letter / Announcement**

**SN91081344**

Date: July 7, 1998

To: All Competitive Local Exchange Carriers (CLECs)

Subject: CLEC - Use of WSOP Field on End User OBF Version 2 Form

BellSouth is implementing the use of the Working Service on Premises (WSOP) field found on the End User Open Billing Forum (OBF) Version 2 Form. This field will have two valid entries. The following instructions for the use of this field will appear in the next update of the Ordering Guide.

Field: WSOP - Working Service on Premises

**Valid Entries:**

A= Additional line request (ADL) - ADL is defined as any additional service at this location regardless of service provider.

V= Abandon Station - Interfering service (service with dial tone already working at this location) has been abandoned at this location by previous subscriber.

Note 1: "A" is only used for residential accounts.

Note 2: "V" results in the disconnection of the interfering service.

**LSR forms:**

When it is determined by a CLEC that working service on the premises falls into one of the above conditions, the proper use of this field on the Local Service Request (LSR) will direct the Local Carrier Service Center (LCSC) representative to handle the service request. This field is currently not available on LSRs delivered electronically using Electronic Data Interchange (EDI) or Local Exchange Navigation System (LENS), however it is under development and will be available in the future. You will be notified when the capability is available on EDI or LENS.

Please contact your account team representative if you have any questions.

Sincerely,

**ORIGINAL SIGNED BY JIM BRINKLEY**

Jim Brinkley - Director  
Interconnection Services

# ATTACHMENT 20



Pamela A. Nelson

Room 12N54  
1200 Peachtree St. NE  
Atlanta, GA 30309  
404 810-3100

March 9, 1998

Ms. Jan Burriss  
BellSouth  
2nd Floor  
1960 West Exchange Place  
Tucker, GA 30084

Dear Jan:

A long standing BellSouth commitment from the Ordering Interface meetings we held late last year was delivery by February 27, 1998 of the directory listing business rules and EDI mapping rules required to implement the March 16, 1998 Electronic Ordering Interface Upgrade. As AT&T had clearly indicated, this documentation needed to be delivered at the latest in early December, when the EDI requirements for the March, 1998 Ordering Interface Upgrade were finalized. However, due to internal BellSouth constraints, the best date to which BellSouth could commit was February 27, 1998. BellSouth did not deliver the documentation on February 27, 1998. Linda Mull received a call advising her that the documentation would instead be available March 3, 1998. As of the close of business on March 3, 1998, BellSouth has still not delivered the completed documentation. In discussions with your team the evening of March 3, they advised that they were working the problem, but could not provide a committed delivery date.

At the Ordering Interface meeting on February 10, 1998, Peggy Caldwell and Eddie English both stated that they understood the importance of delivering the completed directory listing rules and EDI content documentation so that AT&T could incorporate these rules into its interfaces. Because BellSouth has not been forthcoming in providing this critical information, system coding has had to be done from notes taken at meetings in order to meet the March 16 upgrade. This information was also essential if we were going to have the "walk through" that Peggy Caldwell had suggested be held between her team and Mindy Diamond's team before the March 16, 1998 Ordering Interface Upgrade testing. This delay in receiving the documentation has obviously delayed the "walk through," increases the possibility of mismatched systems and likely will delay completion of the ordering interface upgrade.

This is but another example of the frustrating BellSouth delays and missed commitments that have plagued AT&T's efforts to implement changes to operating support systems (OSS) essential for AT&T to offer competitive local exchange telephone services. These delays and missed commitments by BellSouth have also increased AT&T's costs and contributed to customer dissatisfaction by delaying improvements in OSS that could reduce the number of rejected orders that AT&T continues to experience. Jan, we need this information now. Please advise me upon receipt of this letter as to when BellSouth will deliver this critical information.

Sincerely,

A handwritten signature in cursive script, appearing to read "Pamela A. Nelson".

# **ATTACHMENT 21**



BellSouth Interconnection Services  
Suite 200  
1900 West Exchange Place  
Tucker, Georgia 30084

770 492-7590  
Fax 770 492-0937  
Internet:  
Jan.Burris1@bridge.bellsouth.com

Jan M. Burris  
Sales Assistant Vice President  
AT&T Regional Account Team

March 20, 1998

Pam Nelson  
AT&T  
Room 12N54, Promenade II  
1200 Peachtree St., NE  
Atlanta, GA 30309

Dear Pam:

This is in response to your letter dated March 9, 1998 regarding the directory listing business rules and EDI mapping rules to be produced and delivered by BellSouth to AT&T. We regret that the original commitment dates were not met and are taking the necessary steps to ensure that our future commitment to deliver this documentation is met.

As discussed in the March 11, 1998 Systems Steering Committee meeting, BellSouth will deliver a refined directory listing business rules and EDI mapping rules document to AT&T on April 2, 1998. We will then be in a position to adequately conduct the "walk through" session currently scheduled for April 3, 1998.

If you have questions, please let me know.

Sincerely,

cc: Debra Stockton  
Steve Travers

# **ATTACHMENT 22**

AT&T / BST  
Directory Listings Ordering Issues Register

ISS #	ISSUE DESCRIPTION	DATE OPENED	OWNER	OPEN/ CLOSED	STATUS
001	<p>Options / Alternative for Miscellaneous Account Number (MAN) were discussed as follows:</p> <ol style="list-style-type: none"> <li>1) Use AT&amp;T's account number in the LOCBAN field.</li> <li>2) Use AT&amp;T's account number and insert RAO</li> <li>3) Use AT&amp;T's account number and an AT&amp;T specific alpha character to guarantee uniqueness on BST side.</li> <li>4) BST provide AT&amp;T a block of MANs. This option requires that AT&amp;T maintain inventory of valid and available numbers. This is not a desirable option for AT&amp;T.</li> </ol> <p>Mindy Diamond stated that AT&amp;T's preferred option, excluding option 1, is option 2. Mindy stated that AT&amp;T would use only one letter per RAO and that once an account number is established, AT&amp;T would use this account number on all subsequent order activity. Mindy Diamond stated that using the AT&amp;T account number helps to eliminate unnecessary future database cleanup work upon BSTs implementation of its long term solution. Kathy Massey stated that characters 11-13 do not affect this issue.</p> <p>Kathy Massey will review the options above and will provide a status only on 4/14/98, which may not include a work plan.</p>	4/3/98	BST		<p><u>4/14/98</u>: Letter from Stephen Travers to Steven Howard outlining 4 options.</p> <p><u>5/4/98</u>: AT&amp;T internal call scheduled for 5/6/98 to discuss options.</p> <p><u>05/12/98</u>: Tosha Ervin stated BST concern that it will need to build in test time for the MAN option AT&amp;T chooses and requested AT&amp;T's decision on which option it will choose as soon as possible. Linda Mull stated that AT&amp;T is reviewing its options and the associated issues and will provide AT&amp;T's direction as soon as it is finalized.</p> <p><u>05/15/98</u>: Tosha Ervin stated that she has 4 calls in to BST folks to schedule time on their calendars for Monday, 5/18/98. Mindy Diamond provided her calendar availability for 5/18 and 5/19. Pam Nelson asked Tosha Ervin if she was clear about AT&amp;T's issues surrounding Miscellaneous Account Number (MAN). Tosha Ervin stated she was clear about the issues and stated her understanding of the issues to ensure we were in agreement. (1) Can BST handle both AT&amp;T assigned numbers and BST Ported numbers on the same account, (2) Can AT&amp;T use WEB/LENS to obtain MANs?. Mindy Diamond agreed with Tosha's assessment and added that the AT&amp;T assigned number and ported numbers should post to the same account. Mindy Diamond also stated that the WEB/LENS process inquiry is with regard to AT&amp;T's ability to be able to obtain MANs via the same process that we use to reserve telephone numbers today.</p> <p><u>05/20/98</u>: Tosha Ervin stated that BST has had a hard time getting schedules together and that the issues have been escalated to Quinton. Tosha stated that BST does not yet have a date for the</p>

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					<p>requested meeting/call. Tosha stated that BST will have people representing process and operations on the call. Tosha Ervin stated that answers to questions will be provided in writing to Linda Mull tomorrow, and she provided the following as a tentative BST response:</p> <p>(1) Can WEB/LENS be used to obtain MANs? Tosha stated that WEB/LENS could NOT be used to obtain MANs as it was not the database where MANs are stored nor does it give access to the MAN database. Tosha Ervin will ask if WEB/LENS could be used as a potential future method to obtain MANs.</p> <p>(2) Can BST have both AT&amp;T assigned numbers and BST ported numbers on a single account? Tosha Ervin stated that BST is currently testing its ability to handle both AT&amp;T assigned numbers and ported BST numbers on a single account. Tosha Ervin stated that BST has targeted deployment of this capability (for the Atlanta Metro area only) concurrent with its LRN/LNP deployment on 8/24/98. Tosha also stated that with this deployment, the need for MANs will go away. Tosha Ervin stated that she will attempt to obtain and then share with AT&amp;T the remainder of BSTs schedule.</p> <p>(3) As a short term interim process, will BST allow AT&amp;T to call on an order by order basis to obtain MANs? Tosha Ervin stated the tentative response is that this process will work, but that this is not a firm BST response, as BST continues to investigate this request.</p> <p><u>05/28/98</u>: See question (1) from 5/20/98 entry in issues register: Tosha Ervin stated that the ability to obtain MANs via the WEB/LENS interface is not part of a scheduled BST release. Tosha Ervin stated that AT&amp;T has the opportunity to use the change control process to enhance a future release. Mindy Diamond stated this portion of issue 001 is closed.</p> <p>See question (2) from 5/20/98 entry in issues register: Tosha Ervin</p>
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					<p>stated that 6/9/98 will be the worst case date for a meeting to discuss these issues, but that BST is aim at moving the date up to the week of 6/1/98.</p> <p>See question (3) from 5/20/98 entry in issues register: Tosha Ervin stated that BST will address AT&amp;T's request for an interim process to obtain MANs on an order by order basis at the 6/9/98 meeting. Tosha Ervin stated that AT&amp;T should send an e-mail request for a block of MANs. Tosha Ervin stated that BST wants to perform some front end testing before the release and deployment of a solution. Mindy Diamond stated that AT&amp;T doesn't know at this point what option it will implement and therefore doesn't know when to order the MANs. Mindy Diamond stated that there will likely be three phases for MAN as follows; 1) obtain MAN on an order by order basis, 2) obtain block of MANs, and 3) obtain MAN via FOC (targeted for early next year).</p> <p>Tosha Ervin restated her understanding that the fundamental problem is BSTs inability to accept AT&amp;T's number in the LOCBAN field. Mindy Diamond stated that George O'Neal is working on obtaining a contact at another RBOC to better understand how they are able to accept AT&amp;T's number. Mindy Diamond stated that by mid June to July 15, AT&amp;T will have an application ready to accept a block of MANs. <i>Tosha Ervin stated that she will verify if the MAN request takes 15 calendar or 15 business days. Tosha Ervin will also verify the number of test days BST will require for the MAN process.</i> Mindy Diamond stated that BST is closing its EDI7 test environment as of 6/1/98 and that we will fall outside that window. <i>Tosha Ervin will verify if the BST EDI7 test environment closing will impact the requested BST MAN testing.</i></p> <p><u>06/02/98</u>: Tosha Ervin stated that 15 <u>Calendar</u> days are required to obtain block of MANs. Tosha Ervin stated that she does not yet know how many test days will be required by BST to test usage of</p>
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				<p>MANs, but that she expects a BST response by the 6/9/98 meeting. Tosha Ervin stated that the BST EDI test environment close date will not impact the BST requested MAN testing.</p> <p><u>06/09/98</u>: Stephen Travers will provide BST's response by 6/22/98, as to whether or not BST will allow AT&amp;T to use an interim process whereby it obtains MANs on an order by order basis.</p> <p><u>06/26/98</u>: Tosha Ervin stated that she has already begun work to secure AT&amp;T's requested block of MANs and that it will be provided within 15 days of the request (by July 10, 1998). Tosha also stated that BST expects that AT&amp;T cannot use these MANs until 8/1/98 as BST must train its reps and develop internal procedures. NOTE: On 7/6/98, Tosha Ervin stated that BST is working internally to determine if it can improve upon the 8/1/98 date. Tosha stated that she hopes to get a response by 7/7/98.</p>
006	Section 3, Page 7, Item 1 (*)- Pat Rand stated that BST missed this requirement, but has a CR in place to address this issue. Pat Rand also stated that Linda Tate has escalated to get these items worked. Tosha Ervin will provide a letter to AT&T indicating the date when BST fix will be in place.	4/3/98	Pat Rand	<p><u>04/16/98</u>: BST will have fix in place to handle AT&amp;T business listings electronically without the use of an asterisk (for reversal of normal capitalization rules) as of 5/29/98. Pat Rand will attempt to move up the BST 5/29/98 date for fix. Linda Mull will talk to Art Soderberg regarding AT&amp;T's position on sending business orders requiring an asterisk manually until 5/29/98.</p> <p><u>4/29/98</u>: Memo from Tosha Ervin stating dates for the fix which will allow the insertion of the asterisk are still being discussed. A BST internal escalation has been initiated.</p> <p><u>05/04/98</u>: Stephen Travers stated that the asterisk "*" will be rolled into a BST internal release. The release schedule is being finalized and will likely be shared with AT&amp;T on 5/6/98. Stephen Travers also stated this release will not likely be in the May, 1998 timeframe. Stephen Travers will verify what would happen today if the order is sent without an asterisk (i.e., will the order go into clarification?). Stephen Travers will also verify if BST will handle</p>

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				<p>the clarification, if applicable, until such time that it implements the fix. Stephen Travers will provide BSTs response 5/5/98.</p> <p><u>05/05/98</u>: Stephen Travers stated that BST will be prepared to provide a response on 5/6/98 which will include verification as to whether or not these orders would go into clarification. Linda Mull restated that we need to be prepared to discuss optional interim solutions.</p> <p><u>05/06/98</u>: Stephen Travers stated that he has requested that BST assess if the orders impacted by these issues (006, 008, 015) will reject or be put in clarification and whether or not it can implement workarounds at its center to address these issues until BSTs fix can be implemented. Stephen Travers stated that he expects BSTs response to be finalized by the end of this week (5/8/98).</p> <p><i>Stephen Travers stated that BSTs 7/24/98 release also allows BST to process JB REQTYPE and that he will clarify if this means R ACTivity type with JB REQTYPE. Stephen Travers also stated that this release also includes the ability for BST to generate USOCs. Mindy Diamond stated that AT&amp;T can issue an order for listings without USOCs today, but that BST will not bill for the listings until the enhancement is implemented. Stephen Travers agreed with Mindy's statement.</i></p> <p>Mindy Diamond requested that BST revisit these fixes and determine if BST can provide an earlier fix than 7/24/98 for the item considered AT&amp;T's highest priority (the asterisk). Mindy Diamond stated AT&amp;T's priority in the following order *, R, /LA, and +. Mindy Diamond stated that many customers would have multiple listed addresses, but that these orders would be done manually. Stephen Travers will determine if BST can pull up the * fix prior to 7/24/98 and will provide AT&amp;T an update by 5/8/98.</p>
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				<p><u>05/08/98</u>: Stephen Travers stated that BSTs 7/24/98 release date is firm and that BST would not stagger release of the prioritized components. Stephen Travers also stated that BSTs LCSC said the impacted orders need to be sent manually. Kathy Taber requested that Pam Nelson and Ray Crafton work these issues at their levels.</p> <p><u>05/12/98</u>: Linda Mull stated AT&amp;T's position that BST did not implement these issues according to our previous agreement and BST will not be implementing its fix for these issues until 7/24/98. Therefore, BST must accept these orders electronically from AT&amp;T, without any related rejection or clarification, and handle any resulting interim process at BST.</p> <p><u>05/15/98</u>: Tosha Ervin stated that she has no updates, but that Jan Burris is working these issues. Tosha Ervin stated that BST will accommodate AT&amp;T sending these orders manually. Tosha Ervin stated that she has no idea when she will get feedback from Jan. Linda Mull stated that AT&amp;T will not be sending these orders to BST manually and that AT&amp;T expects BST to implement a process on its side to handle these orders until its 7/24 release is implemented. Pam Nelson stated that Quinton Sanders already said BST will handle these issues manually and that she will talk to Quinton to ensure clarity. Tosha Ervin stated that BST escalated these issues in order to advance the 7/24 release date and to develop BSTs solution for its workaround. Nancy Shawcross stated that she and Tosha were not aware of Quinton's agreement for BST to handle these issues on its side.</p> <p><u>05/20/98</u>: Tosha Ervin stated that she has not gotten feedback from Jan Burris. Tosha stated that she will check with Jan regarding status of these issues. Linda Mull clarified that the two items which need to be addressed are (1) Can BST advance the 7/24/98 release?, and (2) Ensure that BST knows AT&amp;T will <u>not</u> be sending these orders manually and that AT&amp;T expects BST to handle any manual, interim process on its side.</p>
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008	Section 3, Page 10, Item 9 - BST has only coded to put + before Jr., Sr., and III. For lineage such as 3 <sup>rd</sup> , BST is putting coding in place to address. Tosha will include this item in letter to AT&T indicating when BST fix will be in place.	4/3/98	Pat Rand		<p><u>04/16/98: Section 3, Page 9, Agreement #9</u> - "+" lineal descent - BST has only coded for lineal descent for Jr., Sr., and III. This issue affects both business and consumer orders until BST fix in place. BST will provide date for fix by 4/20/98. BST fix will address 2<sup>nd</sup>, 3<sup>rd</sup>, 4<sup>th</sup>, II, and IV. Until fix is in place, IV will publish at end of name as Iv (uppercase I and lowercase v) and 2<sup>nd</sup> will reject. By 4/20/98, BST to provide date when fix will be in place. By 4/20/98, Kathy Massey to verify if alpha numeric combinations will reject within BST or if they will publish incorrectly (e.g., 2<sup>nd</sup>).</p> <p><u>4/29/98:</u> Memo from Tosha Ervin stating the date is still under discussion and has been escalated.</p> <p><u>05/04/98:</u> Stephen Travers stated that the plus sign "+" will be rolled into a BST internal release. The release schedule is being finalized and will likely be shared with AT&amp;T on 5/6/98. Stephen Travers also stated this release will not likely be in the May, 1998 timeframe. Stephen Travers will verify what would happen today if the order is sent without a plus sign (i.e., will the order go into clarification?). Stephen Travers will also verify if BST will handle the clarification, if applicable, until such time that it implements the fix. Stephen Travers will provide BSTs response 5/5/98.</p> <p><u>05/05/98:</u> Stephen Travers stated that BST will be prepared to provide a response on 5/6/98 which will include verification as to whether or not these orders would go into clarification. Linda Mull restated that we need to be prepared to discuss optional interim solutions.</p> <p><u>05/06/98:</u> Stephen Travers stated that he has requested that BST assess if the orders impacted by these issues (006, 008, 015) will</p>

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				<p>reject or be put in clarification and whether or not it can implement workarounds at its center to address these issues until BSTs fix can be implemented. Stephen Travers stated that he expects BSTs response to be finalized by the end of this week (5/8/98).</p> <p><i>Stephen Travers stated that BSTs 7/24/98 release also allows BST to process JB REQTYPE and that he will clarify if this means R ACTivity type with JB REQTYPE. Stephen Travers also stated that this release also includes the ability for BST to generate USOCs. Mindy Diamond stated that AT&amp;T can issue an order for listings without USOCs today, but that BST will not bill for the listings until the enhancement is implemented. Stephen Travers agreed with Mindy's statement.</i></p> <p>Mindy Diamond requested that BST revisit these fixes and determine if BST can provide an earlier fix than 7/24/98 for the item considered AT&amp;T's highest priority (the asterisk). Mindy Diamond stated AT&amp;T's priority in the following order *, R, /LA, and +. Mindy Diamond stated that many customers would have multiple listed addresses, but that these orders would be done manually. <i>Stephen Travers will determine if BST can pull up the * fix prior to 7/24/98 and will provide AT&amp;T an update by 5/8/98.</i></p> <p><u>05/08/98</u>: Stephen Travers stated that BSTs 7/24/98 release date is firm and that BST would not stagger release of the prioritized components. Stephen Travers also stated that BSTs LCSC said the impacted orders need to be sent manually. Kathy Taber requested that Pam Nelson and Ray Crafton work these issues at their levels.</p> <p><u>05/12/98</u>: Linda Mull stated AT&amp;T's position that BST did not implement these issues according to our previous agreement and BST will not be implementing its fix for these issues until 7/24/98. Therefore, BST must accept these orders electronically from AT&amp;T, without any related rejection or clarification, and handle any resulting interim process at BST.</p>
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				<p><u>05/15/98</u>: Tosha Ervin stated that she has no updates, but that Jan Burris is working these issues. Tosha Ervin stated that BST will accommodate AT&amp;T sending these orders manually. Tosha Ervin stated that she has no idea when she will get feedback from Jan. Linda Mull stated that AT&amp;T will not be sending these orders to BST manually and that AT&amp;T expects BST to implement a process on its side to handle these orders until its 7/24 release is implemented. Pam Nelson stated that Quinton Sanders already said BST will handle these issues manually and that she will talk to Quinton to ensure clarity. Tosha Ervin stated that BST escalated these issues in order to advance the 7/24 release date and to develop BST's solution for its workaround. Nancy Shawcross stated that she and Tosha were not aware of Quinton's agreement for BST to handle these issues on its side.</p> <p><u>05/20/98</u>: Tosha Ervin stated that she has not gotten feedback from Jan Burris. Tosha stated that she will check with Jan regarding status of these issues. Linda Mull clarified that the two items which need to be addressed are (1) Can BST advance the 7/24/98 release?, and (2) Ensure that BST knows AT&amp;T will <u>not</u> be sending these orders manually and that AT&amp;T expects BST to handle any manual, interim process on its side.</p>
009	Section 3, Page 11, Item 10 - AT&T and BST agreed that AT&T can and will use its own ALI code for consumer listings. BST is unsure about this agreement. Tosha Ervin will verify BST position.	4/3/98	Tosha Ervin	<p><u>04/16/98</u>: ALI Codes - BST (Kathy Massey and Nancy Shawcross for Tosha Ervin) doesn't recall the agreement reached that AT&amp;T would provide its own ALI code on consumer orders. Linda Mull shared a copy of a 1/98 DL meeting summary with BST. This summary clearly states that agreement was reached that AT&amp;T would provide its own ALI codes on consumer orders. This issue does not affect business listings BST will discuss the ALI code agreement with its Steering Committee Team members for further direction.</p> <p><u>05/04/98</u>: Stephen Travers stated that he has heard AT&amp;T's position</p>

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					<p>on consumer ALI codes and will run this issue through the LCSC staff to ensure there are no open issues. Stephen Travers stated that he hoped to close out this issue by the end of this week (5/8/98).</p> <p><u>05/05/98</u>: Stephen Travers stated that this issue is considered closed with the exception of receiving BST internal feedback as to whether or not there are any concerns.</p> <p><u>05/06/98</u>: Stephen Travers stated that he expects closure on this issue by Friday, 5/8/98.</p> <p><u>05/08/98</u>: Stephen Travers stated that BST has concerns regarding AT&amp;T providing its own ALI code on consumer orders. Stephen Travers stated that BST needs a clear definition of the process as to how AT&amp;T will manage ALI codes for business and consumer because different people at BST have different understandings of the issue (e.g., when CSR will be used, how AT&amp;T will handle new customers vs. existing for both business and consumer). <i>Linda Mull to provide this clarification in writing.</i></p> <p><u>05/12/98</u>: Linda Mull provided the AT&amp;T ALI code detail requested by BST to Tosha Ervin. Pat Rand stated that BST needs to look at the impact. Tosha Ervin stated that BST currently uses alpha characters for ALI. Linda Mull stated that AT&amp;T also uses alpha characters for ALI. Pat Rand stated that if AT&amp;T duplicates an ALI on a given order, the order will reject. Pat Rand stated she was surprised that we haven't had any rejects on ALI. Mindy Diamond stated that this is how AT&amp;T and BST have operated since day 1. Pat Rand stated that with migrations (V), all ALIs coming in are new. Mindy Diamond stated that AT&amp;T will know its own existing ALIs when doing subsequent change orders. Pat Rand stated that V consumer orders are being renumbered, therefore, there is no issue and subsequent to the initial V, AT&amp;T will manage its own ALI. <i>Tosha Ervin stated that she has no date at this time for BST's response, but will provide BST's response date by 5/15/98.</i></p>
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				<p><u>05/15/98</u>: Tosha Ervin stated that BST has escalated this issue to Jan Burris. Tosha Ervin stated that she submitted AT&amp;T's write up internally and that BST is working through a solution. Tosha stated that no target date is available at this time. Mindy Diamond inquired as to what was happening to orders being sent now in production environment, Issue 7, with AT&amp;T's ALI. Mindy stated that any AT&amp;T Issue 7 consumer orders have the AT&amp;T ALI.</p> <p><u>05/20/98</u>: Tosha Ervin stated that she does not have any feedback from Jan Burris regarding the Steering Committee progress on ALI. Tosha Ervin stated that she will provide BST's response by 5/21/98. Tosha Ervin stated that she needs to get a few PONs from the consumer orders which have already been processed. Mindy Diamond stated that she is awaiting a response from AT&amp;T's product team.</p> <p><u>05/28/98</u>: Tosha Ervin stated that BST has reviewed AT&amp;T's ALI code plans and that BST has concerns about AT&amp;T's plans. Linda Mull will forward BST's concerns to the AT&amp;T team for review.</p> <p><u>06/02/98</u>: Linda Mull received an e-mail from Tosha Ervin which contained the BST concerns with AT&amp;T's planned usage of its own ALI code on consumer orders. Linda Mull has forwarded these concerns to the AT&amp;T team for review.</p>
015	<p><u>Section 3, Page 6, Agreement #2</u> - /LA - Pat Rand stated that if an order is submitted where there is a difference between the main listed address and an additional listing listed address, BST will not recognize the different address and the order would flow through without error. Pat Rand suggested that AT&amp;T order these listing types manually until a BST fix is implemented (currently targeting 6/30/98). BST has an internal call scheduled for 4/17/98 to discuss the possible interim solutions. Mindy Diamond stated this issue</p>	4/16/98	Stephen Travers	<p><u>04/29/98</u>: Tosha Ervin provided memo stating /LA date is still under discussion and has been escalated.</p> <p><u>05/04/98</u>: Stephen Travers stated that /LA will be rolled into a BST internal release. The release schedule is being finalized and will likely be shared with AT&amp;T on 5/6/98. Stephen Travers also stated this release will not likely be in the May, 1998 timeframe. Stephen Travers will verify what would happen today if the order is sent with an additional address (i.e., will the order go into clarification?).</p>